A notice regarding cash dividends not received by the shareholders of local listed public shareholding companies and held with companies prior to 1st March 2015

With reference to the directives issued by the Securities and Commodities Authority (the "Authority") regarding cash dividends not received by the shareholders of local public listed shareholding companies and held with companies for the period before 1st March 2015.

Dubai Financial Market (PJSC) (the "Company") calls upon the shareholders who are entitled to cash dividends not received through "myACCOUNT" for the period before 1st March 2015, to visit the following link (https://www.dfm.ae/dfm-investor-relations/unclaimed-dividends) in order to ensure the shareholder's name exists as eligible for cash dividend. In the event that the shareholder is entitled to any cash dividend, the shareholder shall follow the below steps:

1. **Complete the appropriate form (downloadable at www.dfm.ae):**

   A. **Investors who hold an Investor Number (NIN) at DFM and have not selected a payment method**, are required to complete the **"Cash Dividends Request"** form and submit with the below required documents.

   B. **Investors who do not hold an Investor Number (NIN) at DFM** are required to complete the **"Investor Number Request"** form and submit with the below required documents.

2. **Supporting documents required:**
   - A valid copy of the Passport
   - A copy of the Emirates National ID (For UAE Nationals and Residents only)
   - A valid copy of the Family ID (For UAE Nationals only and required with the 'Investor Number Request' form only)
   - If the Investor opts to receive the unpaid dividends through a Bank Account, please also submit a copy of the bank statement or certified bank letter stating the IBAN
   - In case of a representative, kindly attach a valid copy of the duly authenticated Power of Attorney issued from the Court or Notary Public with a valid copy of the representative's Passport or National ID

3. **Three ways to submit:**
   - Online: Submit the form and required documents via DFM eServices through the DFM Smart Services App or www.dfm.ae
   - In-person: Dubai CSD Investor Affairs Desk, Dubai Financial Market Trading Floor, World Trade Centre, Dubai
   - Through your Licensed Trading Member at Dubai Financial Market

We would also like to confirm that with effect from 14th February 2021, all dividends that have not been received by the relevant beneficiaries will be transferred to the Authority, which will be responsible for disbursing the dividends to the relevant eligible shareholders upon a claim being made in regard to the same. Furthermore, the Authority will publish a statement on its website and on the financial market's website indicating its role with all details in due course.

If you require further assistance, please contact: **DFM Customer Services,** Tel: **+971 4 305 5555,** Email: **customerservice@dfm.ae**