takaful emarat

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Template for discussion report and analysis of the board of directors of the listed public shareholding company

Date	04/04/2021
Name of the Listed Company	TAKAFUL EMARAT – INSURANCE PSC
The period of the financial statements covered by the report	Annual Financials 2020
Overview of the main results during the financial period	Total Assets – AED 1,047 million Gross Written Contribution – AED 614 million Net Earned Contribution – AED411 million Net Profit [Shareholders] – AED 0.413 million
Securities issued during the financial period	None
Summary of the most important non-financial events and developments during the financial period	We have activated our business continuity plan utilizing our digital infrastructure to respond effectively to COVID-19 pandemic and continue to deliver uninterrupted services to our customers and stakeholders. Comprehensive preventive measures were undertaken to maintain health & safety of our employees and stakeholders.
Summary of operational performance during the financial period	The medical insurance portfolio is improving however we still have last year's policies to serve which incurs higher medical claims expenses than expected. The management continues to strive towards lean processes and managed to reduce the G&A expenses over 30% thus reduced its losses compared to last year.
Summary of profit and loss during the financial period	Takaful Operation surplus – AED 8.02 million Wakala fee – AED 77.57 million Investment & Other income – AED 9.30 million Commission incurred – (AED 33.95) million General & Admin expenses – (AED 60.53) million Net profit [Shareholders] – AED 0.41 million
Summary of financial position as at the end of the financial period	Assets Takaful Operations – AED 835.13 million Liabilities Takaful Operations – AED 833.89 million Qard Hassan from Shareholders – AED 1.25 million Cumulative changes FV [Policy Holders] – AED 24.13 million Assets Shareholders – AED 211.55 million Liabilities Shareholders – AED 99.22 million Equity Shareholders – AED 113.58 million

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Summary of cash flows during the financial period	Operating Activities – AED 73.12 million Investing Activities – (AED 27.17) million Financing Activities – (AED 14.81) million Opening Cash & cash equivalent – AED 52.13 million Cash and cash equivalent at year end – AED 83.27 million
Expectations for the sector and the company's role in these expectations	We expect the insurance sector to grow in line with economic growth. Our focus will be to launch digital products to meet the needs of our customers.
Expectations regarding the economy and its impact on the company and the sector	The full impact of COVID-19 is being monitored and assessed. We expect financial markets and economies to recover over time, however there is a top-line pressure on Life and Investment products
Future plans for growth and changes in operations in future periods	Continue to work on improving technical results by reviewing underwriting guidelines and controlling claims expenses. Striving to improve performance by adopting lean processes and by reducing discretionary and G&A costs

The name of the chairman of the company or the authorized signatory Wael Al Sharif

Signature and date 04 April 2021

Company's Seal

تكافل الإمارات – تأمين (ش م ع)
Head Office
TAKAFUL EMARAT Insurance (P.S.C)