

Press Release

DEWA wins the Organizational Achievements award at the Global Excellence Assembly Awards 2022

Dubai, UAE, 6 January 2023: Dubai Electricity and Water Authority (DEWA) has been crowned with the prestigious Global Excellence Assembly awards 2022, based in the USA, in the “Organizational Achievements” category. This is in recognition of DEWA’s global achievements in total quality and excellence. DEWA is the only entity worldwide to win this category in the second round of the award this year, surpassing 988 entities from 16 countries DEWA scored 94% in the evaluation conducted by the International Council of Excellence according to the Baldrige model.

HE Saeed Mohammed Al Tayer, MD & CEO of DEWA, was pleased with this global achievement, which adds to DEWA's record of world-leading awards and achievements, making it one of the best and most efficient utilities in the world. Al Tayer said that DEWA’s surpassing other prominent global entities underlines its position as one of the most distinguished utilities in the world.

“We are guided by the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, to continue the process of excellence and adopt sustainable excellence standards. These are essential tools for the transformation into the government of the future in line with our integrated management systems policy in all our operations. DEWA has succeeded in making excellence a corporate culture by adopting the latest technologies of the Fourth Industrial Revolution, along with innovation as a cornerstone for continuous development and improvement. This supports the UAE Centennial 2071, to make the UAE the world’s leading nation. By the end of 2022, DEWA served 1,157,501 customers, according to the highest standards of quality, efficiency, availability, and reliability,” added **Al Tayer**.

Waleed Bin Salman, Executive Vice President of Business Development and Excellence at DEWA, emphasised that DEWA spares no effort to achieve excellence in all fields and at all levels. DEWA won 23 prestigious regional and international awards from the beginning of the year until end of November 2022, bringing the total awards from 2015 until the end of November 2022 to 407 awards (68 local, 69 regional, 270 international).

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 <https://www.youtube.com/dewaofficial>

 <https://twitter.com/dewaofficial>

 <https://www.instagram.com/dewaofficial>

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